



Warranty Information on EBC Brakes products

Motorcycle Street Bike Disc Brake Pads

The EBC Brakes warranty covers defects in materials or workmanship only. Warranty is for replacement of similar product or refund of purchase value only excluding all labour and ancillary charges such as collection, fitting, inconvenience, purchasing of other manufacturers products and is good for a period of twelve months from date of purchase or 5,000 miles of highway use. Proof of mileage will be required. Warranty is invalid if product is used for taxi/hire car, racing, trackday experience riding, or any other form of competition. There is absolutely no warranty on any EBC product for race use. Warranty does not cover brake noise or normal wear and tear. Some brake pad systems cause pads to wear faster than others. Riders must assess the performance and durability of EBC Brakes products themselves if any EBC product is to be used in racing.

Motorcycle Street Bike Disc Brake Rotors

Warranty is for replacement of similar product or refund of purchase value only excluding all labour and ancillary charges such as collection, fitting, inconvenience, purchasing of other manufacturers products and is valid for a period of twelve months from date of purchase or 5,000 miles of highway use. Warranty is invalid if product is used for racing, trackday experience driving, or any other form of competition. There is absolutely no warranty on any EBC product for race use. Riders must assess the performance and durability of EBC Brakes products themselves if any EBC product is to be used in racing. EBC also strongly recommends the use of its own EBC brand brake pads to run with the EBC rotors and numerous other aftermarket brands have been found to damage EBC rotors. The EBC rotor and pad is sold as a matched set and developed to work together, do not risk damaging your rotors with using a pad that may damage your new EBC rotor product.

How to proceed with a warranty claim

A proof of purchase receipt showing the date of purchase and mileage installed, endorsed by an independent mechanic who fitted the parts or a store staff member who sold you the parts will be required to be returned with all of the products purchased. To enable your vehicle to be used whilst your warranty claim is considered, should you need to purchase replacement parts this must be done by purchasing the parts from EBC themselves. In the event of a successful compensation award, we will refund the credit card that you used to buy the replacement parts in full or part depending on the nature of the claim. EBC Brakes reserves the right to make full or partial compensation at its sole discretion depending upon the condition and mileage used of the returned suspect parts. For example, if you have used the product for several thousand miles and the defect is noticed, only a partial compensation may be offered.